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Usefulness of Google Forms platform to improve communication in acute coronary syndromes in a health care system

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Statement: Telemedicine is an important tool that may facilitate the communication between the emergency room (ER) and the reference interventional cardiology team to improve the quality of treatment in acute coronary syndromes (ACS) scenario.

Methodology & Theoretical Orientation: In a health care system with 8 hospitals, 6 ER departments and one reference cardiac laboratory catheterization, a questionnaire was developed using a Google Forms platform that contains the administrative and medical patient's information, ER phone number, and type of ACS. The interventional cardiology team receives and visualizes at the same time the answers of the Google Forms in a table. After reviewing the patient case using the same ER electronic medical record, the interventional team makes a phone contact to the ER physicians, discuss the case and evaluates the possibility of performing an immediately coronarography. All patients with ACS were added in the Google Forms platform.

Findings: A number of 1365 consecutive patients were included with ACS from September 2017 to October 2018. Of these, 1096 individuals were diagnosed with non-ST elevation myocardial infarction (NSTEMI) and 269 with ST elevation myocardial infarction (STEMI). Mean age was 72 years. After the discussion, 927 were directly referred for coronary angiography and 424 were to be evaluated and monitored by the cardiology team to

decide the stratification strategy. The average time from ER entrance to CathLab was 2040 minutes before the implementation of the Google Forms in ACS admission. After the introduction of this protocol, the time fell to 449 minutes.

Conclusion & Significance: The Google Forms platform can be a useful tool to improve communication between the emergency department and the interventional cardiology team, and can optimize the treatment of the ACS patients.

Recent Publications

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Biography

Bruno L R Faillace has his expertise in Interventional Cardiology. He is a Brazilian Physician who has completed his training in Clinical and Interventional Cardiology at the Heart Institute of São Paulo, Brazil. Since college, his research line has always been in the cardiology area. Currently, he works at Sancta Maggiore Hospital in São Paulo and has been emerging among the new generation of interventional cardiologists at the national setting.

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