

## Medical-Dental Team Education, Communications Skills

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### Abstract

Communications Skills is a Training for Medical team to learn how to provide excellent health service for the population. Modern healthcare delivery demands that the religious, cultural and ethical beliefs of patients be considered as a part of their treatment. Medical-Dental Team Education is the way to promote your team skills, consists of education sessions for all your team staff, Doctors, Dentists, nurses and assistants and the reception to reach the high demand of health care and to build a good relation between the health provider and the patient. This training helps you to deal with different groups in your country as Multicultural society; the presentation consists of clarifications about how to market well your facility and how to talk with patients.

### Biography

Ali Nagem is Swedish Public Health Consultant for more than 24 years, worked as Director of Swedish Public Health Projects. Has significant exposure as an educator, planner and consultant in Public Health Management and Promotion. Ali Nagem worked also as Deputy Director of the Public Health Department in Palestine, have organized various seminars to educate the health executive teams to be able to communicate with people concerning their health matters. His credentials include PhD in Public Health, International Master in International Public Health (Sweden), Swedish Dental Board, and Master Program in Odontology, License as Educator from Stanford University and many various courses in Public Health field. Speaks four languages; Swedish, Arabic, French and English.

### Publications

Morison, S., Marley, J. & Machniewski, S. Educating the dental team: exploring perceptions of roles and identities. Br Dent J 211, 477–483 (2011). <https://doi.org/10.1038/sj.bdj.2011.963>

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