



Patient reported Experience Measures (PREMs) in the Dysplasia Clinic in the Oral Medicine department at the University of Liverpool Dental Hospital

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ABSTRACT: The Patient reported Experience Measures (PREMs) tool adopted from the “Guide for Commissioning Oral Surgery and Oral Medicine” [1] has been utilised to obtain patient feedback following patients attending for their consultation. This tool allows for a simple, reproducible and quantifiable avenue for collecting how patients have perceived their experience and care through the department. The objectives of this tool, designed as a patient questionnaire was completed following consultation with a clinician on these designated clinics. This questionnaire collected information concerning the quality of service provided in the Oral Medicine department. This enabled the department to identify possible areas for improvement and hence consider altering patient’s experiences through the Dysplasia clinic. A total of X questionnaires over a four clinics were distributed and the data inputted on an Excel spreadsheet to analyse the results and comments from the participants.



Biography: In the Oral Medicine department at the University of Liverpool Dental Hospital, there are monthly designated Dysplasia clinics whereby patients are reviewed following their clinical and/or their histological diagnosis of intra-oral Dysplasia. The clinicians on this clinic include: a maxillofacial surgeon, consultants in oral medicine and a specialty registra in oral medicine.

Publication: 1. Guide for commissioning Oral Surgery and Oral Medicine Specialities
2. Standards for the Dental Team
3. A DCT on a trauma and orthopaedic ward
4. COVID-19 and challenges and planning strategies to resume elective dentistry and allied surgical specialities
5. Standards for the Dental Team

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